CHARTER PAY.org

Online Payment Processing System

Powered by CSP CHARTER SUCCESS PARTNERS.com

Dear Longleaf Parents,

We are excited to announce that we will begin utilizing a new online payment platform to collect parent payments for all of our activities. This new payment platform is CHARTERPAY.ORG. Charter Pay is a software solution developed specifically for charter schools. The system will allow us to simplify the payment process for all parents by consolidating the different items we charge for and providing better reporting for parents and school accounting needs. Charter Pay eliminates teachers and school staff diverting time from instruction to the collecting of funds and writing receipts. We know security of your information online is the top concern and priority when utilizing any payment system. Charter Pay creates a more secure payment workflow since no physical payment exchange is required. Furthermore, Charter Pay utilizes the sophisticated payment technology developed by Stripe. Stripe provides the technical, fraud prevention, and banking infrastructure required to collect your payment. Charter Pay provides the customer user interface for you to easily manage your payments for multiple school activities, such as; after care, field trips and supplies.

You will receive an email from Charter Pay inviting you to set up your account (please check your SPAM as this account may not be recognized by your mail server). In the email you will click the link 'Get Started'. You will be directed to a Charter Pay page which asks you to verify your first and last name, then enter and reenter a password. After entering your password information, you will login from the main Charter Pay screen with your new password. Your email is your username. Once your account is set up you will be able to add items that have been assigned to your student which will show up in your dashboard and/or add items from on-demand modules like after school care. Here is a link to support documents with instruction on how to use the system: https://cspsoftware.helpdocs.com.

Also, feel free to reach out directly to Charter Pay (a division of Charter Success Partners) with any support needs - support@chartersuccesspartners.com. .

Sincerely,

The Charter Pay Team